



Backup as a Service

Disk-to-disk backup protection for VMware or Hyper-V virtual machines

Introducing Backup as a Service

Backup as a Service provides disk-to-disk backup protection for VMware or Hyper-V virtual machines. Whether hosted on premise, or in a third party data centre, this product creates a daily backup snapshot, before securely encrypting and replicating offsite to an OCSL data centre. Backup as a Service removes backup window issues and has the ability to restore an entire virtual machine within minutes.

Key benefits

- **Easy to use:** Allows you to protect your data with a simple point and click user experience, along with online support for key applications such as AD, SQL and Exchange
- **Simple to purchase:** Cloud offering does not require the purchase of licenses or additional infrastructure
- **Controlled costs:** You only pay for the resources you use on a per VM/month and GB/per month basis
- **Scalable:** Provides the ability to flex the backup service at any time
- **Reliable:** Eliminate backup failures due to backup Window constraints
- **Peace of mind:** Improve recovery times dramatically
- **Transparent reporting:** Daily backup success or fail reports plus monthly utilisation and billing reports

Why choose MAPLE?

- Enterprise level service for a fraction of the investment
- Highly skilled team with 25 years of delivering services to customers worldwide
- Bespoke, fully transparent service
- Maple's data centres are ISO27001 & ISO9001 certified, Government OFFICIAL and NHS N3 certified
- Allocated Service Delivery Manager will look after your account and help you get the most from your service

Is this the right service for you?

- Does your current backup solution meet your needs?
- Is your current backup process reliable?
- Are you considering replacing your backup solution?
- Is your need for backup capacity expanding?



The detail

Key features

- Bespoke backup console
- Customer configurable or fully managed service options including frequency and retention
- Utilises industry leading tools & processes to safeguard your data
- A flexible deployment model ensures that you pay for what you use.
- All aspects of backup & restore, including success/failure rates, are available to you at any time from the console as well as regular backup reports via email
- Entire VM restore within minutes
- Granular file or application level restore
- Point in time application snapshot capability for most applications to provide consistent backups
- Secure data transmission
- Meets compliance requirements including Government OFFICIAL, N3, FCA regulated, PCI-DSS or backup that requires ISO27001 security
- Options for onsite as well as multi-site copies in the MAPLE vaults
- Optional: Backup to tape for longer term retention available

SLA

- System availability - 99.95%
- Recovery point objective - ≤ 1 day
- Recovery time objective - ≤ 4 Hours

Complimentary services

- Colocation
- Storage as a Service
- Systems Management
- Cloud Recovery
- Systems Monitoring

How to find out more

To discuss your requirements or to find out more about how **Backup as a Service** can help your business there are a number of things you can do:

Call us on 020 8941 0770

Email us on info@maplecom.co.uk

Visit our website at www.maplecom.co.uk

Security. Flexibility. Backup. As a Service
Delivering true peace of mind to our customers

